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11/30/01  
*ms***IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of:  
Jedrick WELDON et al.

Application No.: Not yet assigned

Group Art Unit:

Filed: November 9, 2001

Examiner:

Attorney Docket No.: 09710-1111  
Client Docket No.: UUN-99-002-C1

For: METHOD, COMPUTER PROGRAM PRODUCT, AND APPARATUS FOR  
COLLECTING SERVICE LEVEL AGREEMENT STATISTICS IN A  
COMMUNICATION NETWORK

Assistant Commissioner for Patents  
Washington, D.C. 20231

**PRELIMINARY AMENDMENT**

Dear Sir:

Prior to examination on the merits, reconsideration of the above-identified patent application in view of the following remarks is respectfully requested.

**IN THE SPECIFICATION:**

Before the first line, please insert the following sentence:

The present invention is a continuation of U.S. Patent Application Serial Number

*A 4* 09/469,507 filed on December 22, 1999 (attorney docket number 09710-0026), the content of which are hereby incorporated by reference. *Now USP 6,366,563*